



Quality Project Management, LLC
YOUR PROJECT • OUR PASSION

PROJECT SUMMARY



McCafe Store Surveys

The Project

To support McDonald's McCafe initiative introducing coffee bars to locations across the U.S., QPM was hired to conduct surveys of existing equipment and conditions at locations – 90% owned by franchisees -- in 10 Southeast regions.

The survey initiative required that QPM deliver Existing Equipment surveys, Existing Condition surveys, and hand-drawn As-Built surveys of the sites as well as photographs. The program stipulated that surveys could not be conducted during lunch hour, 11AM – 1PM.

The initiative allocated three months to complete all surveys.

The QPM Solution

QPM developed a 2-man team approach for the surveys, exceeding the requested deliverable of 2-3 surveys completed daily by delivering 4-5 per day on average. Each QPM employee was equipped with a portable scanner, allowing them to scan and upload completed documents to the client's FTP site on a daily basis.

In addition to the required survey elements, QPM Project Managers elected to also collect and provide to the client information regarding structural walls and

other construction elements that could create issues for the planned remodels.

Results

Originally hired to complete 60 surveys, QPM was eventually assigned a total of 418 locations due to our ability to complete the work accurately and quickly. In many cases, QPM was assigned locations that had originally been granted to another vendor but were moved to QPM to ensure timely completion.

QPM's As-Built drawings were very detailed and highly accurate, typically within inches, and were uploaded to the client daily.

More Information

For more examples of QPM's experience with projects like yours, visit www.qpmlc.com and click on "Projects".